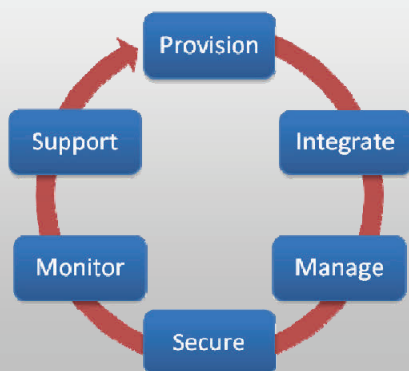




## Enterprise Mobility Managed Service Options

### WarpCare Mobile Device Lifecycle Management (MDLM)



#### The latest in MDM from WarpCare

- ▶ Enterprise App Catalogs for iOS and Android Devices
- ▶ Web-based Management Console
- ▶ Mobile App Delivery and Management
- ▶ Mobile App Security Products
- ▶ Mobile Cloud API & Software Development Kit
- ▶ Mobile App Distribution Cloud

#### Self Service (WCSS- 1): Get Started NOW

(Cloud based software, portal services, web portal and more)



- ▶ **Mobile Asset Registration** – complete asset profile and automated set up
- ▶ **Cloud Device Management** – keep up to date on line and all the time
- ▶ Image capture and maintenance – maintain device **software provisioning**
- ▶ **Remote Support** Features – tools to help you reset or wipe devices
- ▶ **Policy** settings and real time changes – manage user activity
- ▶ **Device Monitoring** and Reporting – set up parameters and restrictions
- ▶ **Fault and Activity** Management and Reporting – capture and track exceptions

#### Self Service Plus (WCSS-2)- Fast track your ability to implement and save



- ▶ **Validation** of your Asset Registration progress and integrity
- ▶ Provide **support and assistance** to provision your images where required
- ▶ **Messaging broadcast and alert** services
- ▶ Review and **benchmark** your mobile data and exception reporting
- ▶ Provide assistance in **Incident Investigation** and reporting
- ▶ Undertake Quarterly **progress reviews** and document action items



## Enterprise Mobility Managed Service Options

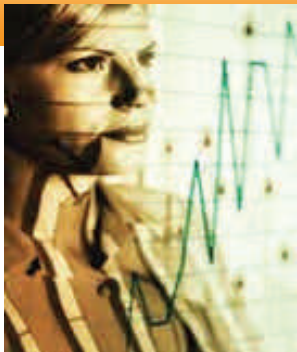
### WarpCare Mobile Device Lifecycle Management (MDLM)

#### WCL-1: Lifecycle Services –Help to establish your management program (all of the self service capabilities plus more...)



- ▶ Application template for automated data collection
- ▶ Support for end user fault diagnosis and resolution management
- ▶ Hardware repair logistics including image staging and testing
- ▶ Capture transaction based repair history and performance reporting
- ▶ Web Console for Repair tracking and history
- ▶ Document, App and File distribution logging and management
- ▶ Messaging subsystem for immediate communications

#### WCL-2: Managed Lifecycle Plus (Assists to establish your mobile strategy)



- ▶ Mobile Policy Development and Measurements
- ▶ Provide On site education and training
- ▶ Perform T1 Support for end users and administrators
- ▶ Offer complete reverse repair logistics management including application staging and loading, spare unit management and real-time tracking.
- ▶ Custom performance comparisons and reporting
- ▶ Application templates specific to tracking
- ▶ Introduction WarpCare Security encryption products
- ▶ Development of your Enterprise CloudApp Store

